

2025 PIPELINE EMERGENCY QUICK REFERENCE GUIDE - PENNSYLVANIA

EMERGENCY CONTACT LIST

Company Name	Emergency Number
Adelphia Gateway, LLC	1-800-747-3375
Bellwether District Holdings, LLC	1-215-339-5400
BKV Operating, LLC	1-570-240-9060
Buckeye Partners, LP	1-800-331-4115
Cleveland Cliffs - Coatesville Pipeline	1-610-383-2894
Cleveland Cliffs Plate Finishing - Conshohocken	1-610-825-6020
CNX Midstream Partners	1-844-700-2663
CNX Resources Corporation	1-800-583-3755
Columbia Gas of Pennsylvania	1-888-460-4332
Delaware Pipeline Company	1-855-887-9768
Diversified Gas & Oil Corporation	1-877-711-1138
DT Midstreams Birdsboro Pipeline LLC	1-877-697-2028
DT Midstream's Bluestone Pipeline Company of PA	1-877-697-2028
DT Midstream's Midstream Appalachia	1-877-697-2028
DT Midstream's Susquehanna Gathering	1-877-697-2028
Eastern Gas Transmission and Storage	1-888-264-8240
Energy Transfer Gas and Liquids (Natural Gas)	1-800-375-5702
Energy Transfer Gas and Liquids (NGL)	1-877-839-7473
Enterprise Products Operating LLC	1-888-883-6308
EQT Production Company	1-833-990-1534
Exco Resources Inc.	1-888-788-3781
GasTec Enterprises	1-888-449-3585
Greylock Midstream, LLC / Greylock Production, LLC	1-800-323-1853
HEP Pennsylvania Gathering	1-866-279-5824
JKLM Energy LLC	1-855-836-0219
KC Midstream Solutions, LLC	1-412-325-4353
Kiantone Pipeline Corp. / United Refining Company	1-814-723-1201
MIPC, LLC	1-855-666-6763
Mountain Gathering, LLC / XTO Energy	1-877-829-8521
MPLX - MarkWest Liberty PA	1-866-342-6914
National Fuel Gas Midstream Company, LLC	1-800-526-2608
National Fuel Gas Supply Corporation	1-800-833-1843
Paulsboro Natural Gas Pipeline Co., LLC	1-877-662-4575
Pennsylvania General Energy, Co. L.L.C.	1-814-723-3230
Peoples Natural Gas	1-800-400-4271
Pine Run Midstream	1-877-625-9554
Range Resources – Appalachia, LLC	1-724-743-6700
Repsol	1-800-530-5392
RH energytrans, LLC	1-800-805-1556
RiverWest Appalachia Midstream	1-800-673-6724
Rover Pipeline	1-800-225-3913
Shell Pipeline Company LP	1-800-922-3459
Stonehenge Laurel Gathering, LLC	1-724-637-9116
Sunoco Pipeline L.P.	1-800-786-7440
or	1-877-839-7473
Texas Eastern Transmission, LP (Enbridge)	1-800-231-7794
UGI Energy Services (Eastern PA)	1-800-276-2722
UGI Energy Services (Western PA, OH)	1-855-511-4942
UGI Utilities, Inc.	1-800-276-2722
Utility Pipeline	1-888-784-6160
WCAA Midstream LLC	1-800-583-3755
Williams	1-855-945-5762

To learn more about your local pipeline operators, please visit pa.pipeline-awareness.com

Note: The above numbers are for emergency situations. Additional pipeline operators/companies may exist in your area.
Visit the National Pipeline Mapping System at www.npms.phmsa.dot.gov for transmission companies not listed above.

One-Call System	Phone Number
Pennsylvania One-Call System, Inc.	1-800-242-1776 or 811

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INCIDENT RESPONSE

- ☐ Always approach from upwind/park vehicle a safe distance away/if vehicle stalls – DO NOT attempt to restart
- ☐ Gather information/establish incident command/identify command structure
- ☐ Initiate communications with pipeline/gas company representative ASAP
- ☐ Control/deny entry: vehicle, boat, train, aircraft, foot traffic, media – refer all media questions to pipeline/gas representatives

RISK CONSIDERATIONS

- ☐ Type/volume/pressure/location/geography of product
- ☐ Environmental factors – wind, fog, temperature, humidity
- ☐ Sight, sound, smell – indicators vary depending on product
- ☐ Black, dark brown or clear liquids/dirt blowing into air/peculiar odors/dead insects around gas line/dead vegetation
- ☐ Rainbow sheen on the water/mud or water bubbling up/frozen area on ground/frozen area around gas meter
- ☐ Other utility emergencies

PIPELINE MARKERS

The U.S. Department of Transportation (DOT) requires the use of signs to indicate the location of underground pipelines. Markers like these are located on road, railroad, and navigable waterway crossings. Markers are also posted along the pipeline right-of-way. Markers may not be located directly over the pipeline it marks.

The markers display:

- ☐ The product transported
- ☐ The name of the pipeline operator
- ☐ The operator's emergency number



PRODUCT HAZARDS AND CHARACTERISTICS

Petroleum (flow rate can be hundreds of thousands of gallons per hour) TYPE 1

- ☐ Flammable range may be found anywhere within the hot zone
- ☐ H2S can be a by-product of crude oil

Type 1 Products	Flash Point	Ignition Temperature
Gasoline	- 45 °F	600 °F
Jet Fuel	100 °F	410 °F
Kerosene	120 °F	425 °F
Diesel Fuel	155 °F	varies
Crude Oil	25 °F	varies

Natural Gas (flow rate can be hundreds of thousands of cubic feet per hour) TYPE 2

- ☐ Flammable range may be found anywhere within the hot zone between 4% and 15%
- ☐ Rises and dissipates relatively quickly
- ☐ H2S can be a by-product of natural gas – PPM = PARTS PER MILLION
 - 0.02 PPM Odor threshold
 - 10.0 PPM Eye irritation
 - 100 PPM Headache, dizziness, coughing, vomiting
 - 200-300 PPM Respiratory inflammation within 1 hour of exposure
 - 500-700 PPM Loss of consciousness/possible death in 30-60 min.
 - 700-900 PPM Rapid loss of consciousness; death possible
 - Over 1000 PPM Unconsciousness in seconds; death in minutes

- ☐ Incomplete combustion of natural gas may release carbon monoxide
- ☐ Storage facilities may be present around populated areas/ can be depleted production facilities or underground caverns
- ☐ Gas travel may be outside the containment vessel along the natural space between the pipe and soil
- ☐ Lower/Upper Explosive Limit depends on characteristics of gas (SDS)

Propane, Butane and Other Similar Products - TYPE 3
(*e.g. Carbon Dioxide / Anhydrous Ammonia)

- ☐ Flammable range may be found anywhere within the hot zone
- ☐ Products cool rapidly to sub-zero temperatures once outside the containment vessel
- ☐ Vapor clouds may be white or clear

Type 3 Products	Flash Point	Ignition Temperature
Propane	- 150 °F	920-1120 °F
Butane	- 60 °F	725-850 °F
Anhydrous Ammonia	- 51 °F	1204-1560 °F

* Caustic - Can freeze/burn skin

* Expands Rapidly

* Liquid to a fog gas state!

